

DUSTIN BACHER

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Security Clearance: Top Secret

PROFESSIONAL SUMMARY

I'm a Cybersecurity specialist with a wide range of experience from Government Compliance to cloud infrastructure. I have a lot of CMMC experience, from drafting policies, evidence, architecture diagrams, and document reviews to configuring security controls to meet compliance standards. I've excelled at every position I've been in and thrive in a knowledgeable environment where I can absorb all the information around me. I am motivated by growth and challenges that accelerate my skills and abilities, enabling me to become the best at what I do.

Skills

- **Technical Skills:** Microsoft Azure · AWS · GCP · Google Workspace Admin · System Administration · MDM Configuration · CMMC Compliance · Micro Soldering · Networking · DevOps · GSA Compliance · GitLab CI/CD
- **Leadership & Management:** Team Management · Project Management · Technical Training & Onboarding
- **Core Competencies:** Advanced Troubleshooting & Diagnostics · Verbal & Written Communication · Technical Documentation · Governance & Compliance

EXPERIENCE

02/24 to Current System Administrator at Mile Two - Dayton, OH

As a System Administrator, I oversee all of our physical and cloud infrastructure. I work on projects that involve implementing ZTA policies, configuring SSO, implementing automation and AI, and ensuring compliance. My favorite part of my job is that there are always new things happening and plenty to learn.

01/23 to 02/24 Store Support Specialist at 7-Eleven - Enon, OH

As a Store Support Specialist, I manage a ticketing system through which stores submit tickets for any issues they encounter, and we work diligently to resolve them. These issues can range from network issues to fuel or hardware issues. When I started in this department,

it was brand new, and we had 20 employees handling 3,000 stores. We have now grown to over 100 employees handling close to 10,000 stores. We have a knowledge base that can assist with troubleshooting, but it's usually baseline troubleshooting and doesn't always address the issue the store is experiencing, so it does require some advanced troubleshooting knowledge. After working there for a couple of months, I became the first Service Matter Expert on Safes for 7-Eleven.

05/21 to 10/22 Lead Technician Asurion at UBreakiFix - West Chester, OH

I started as a normal tech with no experience in electronics repair beyond computers. Within 6 months, I was promoted to Lead Tech and was in charge of Training, Repairs, Part Ordering, Inventory, and Part Sourcing. I taught myself how to microsolder and became one of the best solder techs in the state of Ohio, to the point where other locations were sending me their repairs to do for them.

Projects

- I fixed and configured an MSP network environment after they were unable to complete the job.
- I budgeted, built, and configured an AI/ML Development server
- I created Google Policies and Context-Aware Access rules to build our ZTA environment.
- I configured and deployed DLP rules for all data in our organization.
- I wrote our Evidence and Compliance documentation for CMMC L2 and GSA.
- I configured and deployed a VPN from scratch.

EDUCATION

2025-Current - Western Governors University, B.S. in Cybersecurity and Information Assurance - Online

2023 - OSU Bootcamp for Cybersecurity - 4.0 GPA - Online

2014 - High School Diploma: Springboro High School — Springboro, OH

Certifications

- CompTIA Security+
- CompTIA Network+
- CompTIA A+
- CompTIA Secure Infrastructure Specialist
- CompTIA IT Operations Specialist
- Associate Google Workspace Administrator
- ITIL 4 Foundations
- ISC2 Systems Security Certified Practitioner
- PMI Project Management Professional